Auction Platform Training, Troubleshooting, and Support

RGGI CO_2 Budget Trading Programs CO_2 Allowance Auction

15/01/2020

Outline

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Section 1 – Auction Platform Training Webinar

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Introductions

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Jon Harvey

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Training Session Overview

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Auction Platform Training Webinar

- Step-by-step demonstration of how to sign in to RGGI's Auction Platform and place a bid

Demo Auction on the Auction Platform

- All training session participants will get an opportunity to bid in an auction that mirrors the upcoming auction

Training Session Objectives

Familiarize qualified applicants with RGGI's Auction Platform

Provide an opportunity for qualified applicants to practice bidding in an auction that mirrors the upcoming auction in terms of:

- Auction format

- Auction procedures

- Number of CO_2 allowances to be auctioned

- A bidder's financial security limitation

- A bidder's quantity limitation

Provide information on how to troubleshoot and resolve technical problems

Training Session Access Information

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Webinar Instructions – Participants

- To register for the webinar, please follow the link provided in the Auction Notice
- After registering you will receive a confirmation email containing information about joining the Webinar.

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Demo Auction on the Auction Platform – Participants

- Point your browser to:
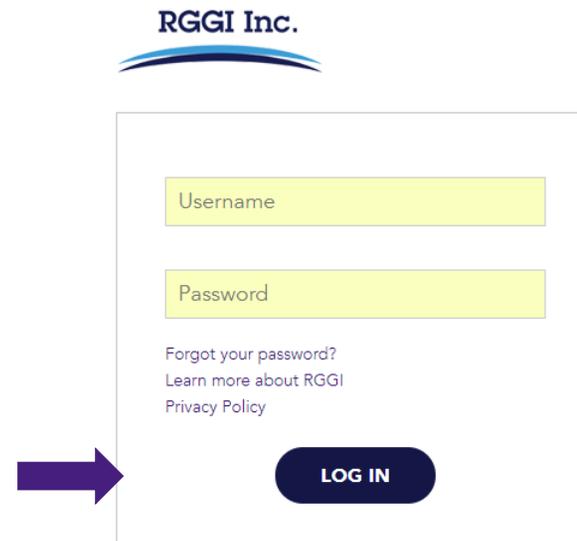
    https://rggi.exchange.apps.enelx.com

- Type in your assigned username and password

    and click the "Sign In" Button

Username

Password

Forgot your password?
Learn more about RGGI
Privacy Policy

LOG IN

Training Session Rules

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Questions should only pertain to the auction platform (i.e., how to submit a bid, view results, etc.)

All training participants are on "Listen Only" mode

All training participants are provided one way to ask questions during each training session:

- There will be a "chat" feature available during the webinar
  - Training participants can submit questions at any time during the session
  - Enel X will attempt address questions either verbally or through the "chat" function during the webinar
  - All questions submitted through the "chat" function will only be seen by Enel X and not by any other training participants
- In the event you experience a significant problem, please call Mike Simari at (978) 804-2021

Webinar – Sign In Page

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This is the RGGI Auction Platform's Sign In Page

To sign in, go to
https://rggi.exchange.apps.enelx
.com

Type in your assigned user name and password and click the "Sign In" button

- If you have any sign in issues, please contact the Webinar host via the chat function

Webinar – Start Page

The Bidder's landing page

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This is the RGGI Auction Platform's Start Page

After signing in to the auction platform you are automatically directed to this page

Webinar – RFPs Start Page
Where to find active pricing events (RFPs)

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This is the RGGI Auction Platform's RFPs Start Page

All active RGGI RFPs a bidder is approved for are listed here

Bidders can filter and search for old RGGI RFPs using the fields at the top of the page

To view a RGGI RFP, click on the RFP number which is a hyperlink

Webinar – RFP View Page

Where to find all pricing event related information

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This is the RGGI Auction Platform's RFP View Page

The RFP View contains all auction information, such as start and end time, time remaining, contract info, amongst others

To place a bid for this RFP, click on the "Place Bid" button

Webinar – Place Bid Acknowledgement Page

Terms and conditions must be acknowledged prior to the submission of the first bid

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This is the RGGI Auction Platform's Place Bid Acknowledgement Page

Prior to the submission of the first bid, bidders must acknowledge the terms and conditions contained in the Auction Notice

Click the "I Accept" button to proceed

Webinar – Place Bid Page [1]

Bidding is a 2 step process, submitting the bid on this page is the first step

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This is the RGGI Auction Platform's Place Bid Page

Bidders must submit their bid price according to the rules stipulated on the RFP View Page

Bidding is a 2 step process

Time remaining in the pricing event, reserve price, minimum lot size, and bid quantity are listed

Click the "Confirm Bid" button to submit a bid

Webinar – Place Bid Page [2]

All bids are evaluated against the auction rules

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All bids are evaluated in real time against the bidding rules and constraints

These include the number of significant digits, the bid increment, the reserve price, and the minimum lot size

If any errors occur, a message appears listing all the errors that must be corrected

The bid makes the corrections on this page

Webinar – Place Bid Page [3]

All bids are evaluated against the bidder's unique bidding limitations

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All bids are then evaluated in real time against the bidding limitations

These include the bid quantity and financial security limitations

If any limitation is exceed, a message appears listing all the errors that must be corrected

The bidder clicks the "Bid Again" button to go back to the Place Bid Page

Webinar – Place Bid Page [4]

Bidding is a 2 step process, submitting the bid is the second step

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If the bid submitted by the bidder meets all bidding rules and limitations, the Auction Platform proceeds to the second step in the bidding process

At this point, the bidder must click the "Submit Bid" button to officially register the bid or the bidder can click the "Cancel" button to withdraw the bid

Webinar – Place Bid Page [5]

Once a bid is submitted, the Auction Platform officially registers the bid

Once a bid is officially submitted the Auction Platform will report that the bid has been registered

A bidder can immediately bid again by clicking the "Bid Again" button

Webinar – Bid History Page

All of a bidder's bids on a RFP are summarized here

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This is the RGGI Auction Platform's Bid History Page

All registered bids for a bidder are displayed

Time remaining in the pricing event is listed

Remaining quantity and security balances are also displayed

Bidders can cancel individual bids from this page

Webinar – Award History Page

All of a bidder's awards appear here along with the total cost

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This is the RGGI Auction Platform's Award History Page

After auction is approved by RGGI, Inc. and clearing price is announced on www.rggi.org, all awarded bids for a bidder appear here

The clearing price is displayed along with a summary of allowances won and total cost

Section 2 – Auction Platform Troubleshooting and Support

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Auction Platform Troubleshooting

Problem	Possible Solution
Forgotten Password	You should step through password recovery process by clicking on the "Forgot your password?" link located on the Sign In Page (see Slides 6 and 8).
Invalid Username and Password Error	You may be locked out of their account. Contact the Deputy Auction Manager via email or phone (see Slide 22).
Poor or Degraded Performance When Navigating the Auction Platform	You should close all applications except for the auction platform browser window. If the problem persists (and upi are on a PC), you should check your PC's performance by pressing Ctrl+Alt+Del and clicking the performance tab. If the CPU usage is high and/or available RAM is below 256k, PC performance will be poor. You should contact your IT department for support.
User Gets an Application Error When Signing In	The platform utilizes JavaScript for certain UI features and cookies to manage session state between the client and server. These settings must be enabled for the auction platform to function properly. These are browser specific settings and can be found under the "privacy" section. You should contact your IT department for support with making these changes. If the problem still persists, there may be an issue with your firewall or other network device tampering with cookies/session state resulting in an error. If possible, you should to attempt access from an alternate location or PC. You should contact your IT department to make the necessary changes to support cookies and JavaScript for https://exchange.apps.enelx.com.

Contacting Enel X for Auction Platform Support

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If you're having issues, let us know!

If you experience any technical problems during the auction and cannot resolve the issue using the previous guidance, please contact Mike Simari, RGGI CO_2 Budget Trading Programs Deputy Auction Manager, immediately at:

- Phone: (978) 804-2021
- Email: auctionmanager.enelxnorthamerica@enel.com

Thank you!

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